Userlane Content Analytics

Last Modified on 12.01.2024

Content Analytics

Evaluate how different users interact with your support content, and get live engagement insights on your inapp notifications, Guides, and Tooltips and find content that needs optimization easily.

Why use it

Use the analytics to

- measure your content performance
- find content that needs optimization
- analyze guides and announcements in-depth

The metrics are answering the questions below:

	Goal	Metrics	
	Users view and interact with Userlane content	Views Interactions Content Types	
Guides	Users start Guides and can complete them	Overall Performance Individual Performance Analytics Error Log	Read more
Announcements	Users view and interact with	Overall Performance Individual Performance	Read more