# Userlane.js Cookies

Last Modified on 05.07.2023

## About Userlane cookies

In the course of providing services to End Users, the Userlane Digital Adoption Platform may place a number of essential Cookies on an End-User's browser (storing 2 to 4 cookies, determined by how the Userlane platform is configured by the "Customer").

Essential Cookies are used for required processing to allow for the measurement and improvement of digital adoption on specific applications.

For the avoidance of doubt, this processing is required to provide the Userlane service and is covered by Art. 6(1)(b) GDPR which does not require active consent from the End-User.

## Summary of cookies

Here is a summary of all cookies and localStorage items that Userlane's embeddable frontend package (userlane.js) might store on the user's device.

| Name | Type | Purpose | Storage Duration | Required |
|------|------|---------|------------------|----------|
| userlane-context | Cookie (first party) | Storing status of the UI and related context of Userlane | 5 minutes | Yes |
| userlane-app-session | Cookie (first party) | Storing status of Userlane analytics session | 30 minutes | Only when HEART analytics is enabled |
| userlane-user | Cookie (first party) | Identify the user to show consistent status of content (e.g. mark guide as done) | 5 years | Only in cases when no user identifier is passed into the Snippet |
| userlane-assistant-cont ext | Localstorage | Storing status of the UI and related context of Userlane | indefinitely | Yes |