## **Release Note - NPS AI insights**

Last Modified on 12.01.2024

## What is new

## Your browser does not support HTML5 video.

Your NPS analytics now has AI insights. Our intention was to offer you a short and quick overview of the user sentiment. This enables you to quickly understand and identify areas that require attention, without the necessity of reading through every comment.

## How to find it

Heart > Happiness (NPS) page

lappiness (NPS)				💋 START A GUIDE 📕 HELP DOG
📩 Last 3 months	~ + ADD FIL	TER		
	Your NPS is great			NPS insights
47	Users reached	Responses 73	Response rate	Commenters generally had a positive sentiment towards Salesforce, with frequent comments how it can help them every day, and how they love the Tasks feature. Some commenters had difficulty understanding the tool.

 ${f i}$  The insight might slightly differ when you refresh the page.

